2015 EDH Fire
Volunteer Program
Status Update July 2015

Dashboard:

People:

Volunteer Activity:	May	June	July	
o Utilization/Purpose	Green	Green	Green	(Need for vol. response)
o Training – provided	Green	Green	Green	(Training available)
o Training – Tuesday	Green	Green	Yellow	(Attendance)
o Training - Weekends	Green	Green	Green	(Attendance)
o Call Response/Need	Yellow	Red	Green	(Response to calls for service)

	May	June	July	
Department Culture*	Yellow	Yellow	Yellow	(Overall morale)
Volunteer Morale	Yellow	Green	Green	(State of program)
Association Participation	Red	Red	Red	(Attendance for association meetings)
Program Priority	Yellow	Yellow	Green	(Not perceived to be operationally critical)

Process:

	May	June	July	
EDH Fire – Admin Sponsor Support	Green	Green	Green	(Support by Admin & BC Moreno)
EDH Fire – Line Support	Green	Green	Green	(Support when requested)

Equipment/Technology:

	May	June	July	
Equipment availability	Green	Yellow	Yellow	(Type I reserve Engine availability)
PPE equipment	Yellow	Green	Green	(Inventory to equip Vols.)
Response apps	Green	Green	Green	(App. implementation)
Call Status App	Green	Green	Green	(Iam Responding deployment)

Red — Requires action to bring to operational acceptability

Yellow — Requires continued attention to be fully responsive to a positive status

Green — Responsive to current needs, no immediate action required

White/Empty — No current data available

*This pertains to overall department culture, participation from all members of the department to participate in community activities – boot drive, senior lunches, 4th of July celebration, concert in the park etc.

Open Action Matrix: *(not listed in order of priority)*

Activity/Task	Owner	Timeframe	Stakeholders
2015/2016 Reimbursement realignment recommendation (outdated/broken process)	Admin/Vol/Assoc.	Roppolo submitted detailed recommendation to Chief & AD Hoc on 1/15 – On 4/14 – Approved by BOD – New Issue with approved recommendation, funding from association will need to come from department. Requires labor law input. Open issue	Association, Roberts, & Volunteers
Recruitment plan for 2015	Completed and candidates in onboarding	Graduated 8 Volunteers on 5/13 – Final Task book skills test for 11 on 7/19. One volunteer dropped due to medical issues. New current headcount at 28	All
New hire task book follow-up non academy hires	Moreno	Task books deployed to new recruits that did not attend academy- Deployed Task Books – final	New hires

		test on 7/19 recruits - 4 volunteers from this hire group now in system	
Volunteer Turnover Issue	All	AdHoc committee along with BC Moreno working to set new path for 2015 – key to success is utilization and environment – Ongoing – Lost key volunteer to hire by EDH Fire in July; John VanDalen. Kevin Schlange in hiring process as of 8/15. Four volunteers recommended for release due to performance. One additional leave of absence due to personal obligations – Need recruiting plan for 2016 – Open action for Ad Hoc committee meeting	Dept./Community

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DO/FAE program	Open	Open Action participation poor in 13/14 due to time req. – 3 active in task book process: E, Roberts, Stephens, Vail. Professional FC in recruiting process from Lodi FD – he is an EDH resident	Volunteers
Call Status tracking App - IamResponding	Moreno/Roppolo	I am Responding fully deployed…utilization improving – seeing benefit of application. Some connectivity issues/admin utilization work in progress	Volunteers/Chief officers
Operations policy refinement – Use of Volunteers for coverage	Chief Officers	Open Action – BC's trying to pay more attention to response and use – discussed at AdHoc meeting. Topic for staff meeting – Continued focus and dialogue – fire season will challenge resources issues with tone out timing. June and early July above average calls for service – Fires and Covers. Coverage	Volunteers

		good, burn out is a worry for extended season. Response in July and early August has been very good	
Updated Volunteer plan -2015/2016	Moreno completed plan – reviewed with input from Ad Hoc committee and Chief Officers	Issue of shift BC having time to fully administer plan…options to support under evaluation – Use of Neil Hillel for logistic support being put in place as of 4/1 – starts on 5/19 – Has helped solve PPE issue. Other use options are limited – Need to discuss new Org plan impact on volunteers for 2016	Volunteers and community
Plan to re-vitalize program and morale	Moreno/Vol and Chief Officers	Work in progress - Latrobe turnover was significant, Rescue resident program has not been addressed, no time to focus. Apprentice program Open – Latrobe down to (1) volunteer a WT driver only	Community and program

Activity/Task	Owner	Timeframe	Stakeholders
Officer Development	Open	One recent retirement/One leave of absence – - Issue is open and has critical impact on Station coverage and response	Community and program
EDH BOD knowledge of program status	Lt's – update at BOD meetings	Now on agenda as standing item – report outs dependent on schedules - Ongoing	BOD
Budget for 2015/2016	Need to plan for current safety gear gaps – in progress	Are unable to outfit all new volunteers with full complement of safety gear at this time – Chief approved emergency gear order to outfit volunteers pre-fire season – Completed some # of volunteers will require new turnouts in 2015/2016 budget cycle	Moreno/Budget
Volunteer Engine availability at 85	Chief Officers	BC's will need to monitor engine availability for volunteers. Latrobe equip issues, dept. equipment downtime etc. Can leave	Volunteers

		Station 85 without Vol Engine – Operational implications. Improvement, impact of 8572 to Latrobe Station 91 limits Type I reserve rigs…downtime of fleet impacts availability of only one reserve Type 1 8570.	