

**2015 EDH Fire
Volunteer Program
Status Update May 2015**

Dashboard:

People:

Volunteer Activity:

	<u>April15</u>	<u>May21</u>	
○ Utilization/Purpose			(Need for vol. response)
○ Training – provided			(Training available)
○ Training – Tuesday			(Attendance)
○ Training - Weekends			(Attendance)
○ Call Response/Need			(Response to limited calls for service)

Department Culture			(Overall morale)
Volunteer Morale			(State of program)
Association Participation			(Attendance for association meetings)
Program Priority			(Not perceived to be operationally critical)

Process:

<i>EDH Fire – Admin Sponsor Support</i>			(Support by Admin & BC Moreno)
<i>EDH Fire – Line Support</i>			(Support when requested)

Equipment/Technology:

Equipment availability			(Issues with Type I Engine)
PPE equipment			(Low Inventory to equip Vols)
Active 911 App			(New app. implementation)
Call Status App			(IamResponding deployment)

- Requires action to bring to operational acceptability
- Requires continued attention to be fully responsive to a positive status
- Responsive to current needs, no immediate action required
- No current data available

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Open Action Matrix: *(not listed in order of priority)*

Activity/Task	Owner	Timeframe	Stakeholders
2015/2016 Reimbursement realignment recommendation (outdated/broken process)	Admin/Vol/Assoc.	Roppolo submitted detailed recommendation to Chief & AD Hoc on 1/15 – waiting on final approval - resubmitted and amended recommendation on 4/14 – Approved by BOD in April	Association, Roberts, & Volunteers
Recruitment plan for 2015	Completed and candidates in onboarding	7 New hires working t task books – 6 to be complete by 5/1 8 new hires in EDH Vol academy – On track with a few delays	All
New hire task book follow-up	Moreno	Task books deployed to new recruits - Deployed	New hires
Volunteer Turnover Issue	All	AdHoc committee along with BC Moreno working to set new path for 2015 – key to success is utilization and environment – Ongoing	Dept./Community

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DO/FAE program	Open	Open Action participation poor in 13/14 due to time req. – Moreno to re- evaluate process – work in progress – critical priority	Volunteers
Call Status tracking App - IamResponding	Moreno/Roppolo	I am Responding fully deployed...utilization improving – some connectivity issues/admin utilization ongoing	Volunteers/Chief officers
Operations policy refinement – Use of Volunteers for coverage	Chief Officers	Open Action – BC's trying to pay attention to response and use – discussed at AdHoc meeting. Topic for staff meeting – Continued focus and dialogue – fire season sure to challenge resources	Volunteers

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Updated Volunteer plan -2015/2016	Moreno completed plan – reviewed with input from Ad Hoc committee and Chief Officers	Issue of shift BC having time to fully administer plan...options to support under evaluation – Use of Neil Hillel for logistic support being put in place as of 4/1 – starts on 5/19	Volunteers and community
Plan to re-vitalize program and morale	Moreno/Vol and Chief Officers	Work in progress - Latrobe turnover now an issue, Rescue has not been addressed or progress on Apprentice program Open	Community and program
Rethink call response/utilization process	Roppolo/Moreno – closed out	Recommendation submitted by Roppolo on 1/2 an incorporated into new Vol plan. BC Moreno created cards for volunteers for quick reference - complete – Work in progress – Moreno	Community and program

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Officer Development	Open	One recent retirement/One leave of absence – One LT on Fire Assignment Deployments - <i>Issue is open/active</i>	Community and program
EDH BOD knowledge of program status	Lt's – update at BOD meetings	Now on agenda as standing item – report outs spotty due to schedules - <i>Ongoing</i>	BOD
Budget for 2015/2016	Need to plan for current safety gear gaps – in progress	Are unable to outfit all new volunteers with full complement of safety gear at this time – Chief approved emergency gear order to outfit volunteers pre-fire season – <i>Work in progress</i>	Moreno/Budget

UHFSC Board

cc: Board Packet
Note of Appreciation

Francis McCarthy Pres

John Adahl, VP

Steve Willis VP

Jon Vequa Treas

Peggy Willis Sec

Richard Young - Lakemidge Oaks rep

- > 3 Firewise Communities!
Lakemills, Southpointe & Lakemidge Oaks
- > 2012-2015 - over 45 acres of shaded
fuel break & fuel mitigation work
Completed on USBR land!

To Chief Roberts -

Please express the Fire Safe Council's sincere appreciation for the effort and attendance in support of our annual Firewise event on May 17th. Chris Storz, Sean Wade, Dave Brady and Matt Belleci brought the engine to Lake Forest Park and helped us celebrate our successes. Sean Wade helped us open our program by playing the bagpipes - what a great day! We had 85-95 attendees, so feel our partnership and purpose is only ~~strengthening~~ ^{strengthening} over time. The EDHFD should be proud of their representatives for their professionalism, support and enthusiasm!

Thanks!

Best Regards, Peggy Willis

Vista Solar - Reference Check Results

1. Baywide Properties Canadian Panel 3/15/2012 54 KW Los Altos, CA
 - a. Spoke with Scott Kinsey – He said that “they (Baywide Properties) were 100% happy with Vista from beginning to end of installation project” and that the system was “producing better than expected”.

2. First World Trading Canadian Panel 6/14/2014 261 KW Fremont, CA
 - a. Left Messages on 5/14 and 5/21 – No return call

3. H.A. Riders Engraving Canadian Panel 1/13/2012 341 KW Watsonville, CA
 - a. Spoke with Tom Rider – He is “Very happy with Vista”, Tom stated that Vista met or exceeded all expectations with installation and customer service even coming out to replace a panel that someone has shot with a .22 caliber bullet at no cost to them. Tom also stated that the system is producing better than expected.

4. Miramonte School Canadian Panel 1/11/2012 64 KW Los Altos, CA
 - a. Spoke with Dale Lampson – Dale said “start to finish they were an amazing partner”. Dale also stated that within the first year Vista notified them through monitoring that an inverter had gone out. School maintenance did not even know about the failure. Vista immediately came out and replaced it at no cost. Vista has also replaced damaged panels due to baseball/football strikes at no cost to the school. Dale also stated that the system was sized and engineered perfectly with the first year true-up at \$21.00 and it has been performing that well ever since.

5. Mtn. View Academy Canadian Panel 3/16/2102 149 KW Mtn. View, CA
 - a. Left Messages on 5/14 and 5/21 – No return call

6. San Benito Shutters Canadian Panel 6/21/2013 195 KW Hollister, CA
 - a. Left Messages on 5/14 and 5/21 – No return call

7. Uesugi Farms Canadian Panel 2/22/2013 792 KW Gilroy, CA

- a. Spoke with Pete Aiello – Pete stated that Vista Solar “was a wonderful outfit to work with”. Pete also stated “they (Vista) delivered on everything as promised, and the system is producing better than expected”.

8. Airdrome Orchards Sun Power 5/6/2011 305 KW San Jose, CA

- a. Spoke with John Fumia – John stated that “Vista was outstanding in every phase of the project”. John also stated that the quality of the installation was amazing, so much so that the City of San Jose is using it for a model. John also stated that the system has produced better than expected.